OPERATION RIO GRANDE

Operation Rio Grande launched August 14, 2017 with a three-phase plan. As each phase achieves success, the environment in the Rio Grande area will improve for those individuals seeking supportive services to overcome homelessness. The dashboard below outlines the outcomes and measurements of the operation.

For more information on the collective efforts to minimize homelessness visit www.homelessutah.org

DASHBOARD

COMMON GOAL: PREVENT AND MINIMIZE HOMELESSNESS

Key Measures:

1. Reduce the length of time people need the shelter:

   Baseline SFY 2017 — **48.5** days
   Baseline SFY 2018 — **43.5** days

2. Increase the number of successful exits from the shelter to housing:

   Baseline SFY 2017 — **119**
   Baseline SFY 2018 — **138**

Measurement will take place at the end of each State Fiscal Year.

PHASE 1 OUTCOME

Improve public safety & order by reducing the crime rate.

Measurement:
Part one offenses

Weeks 25-28 (July)

2018 **130**

3-year avg. 2014–2016 **233**

PHASE 2 OUTCOME

Support people struggling with mental illness & drug addiction so they can return to a path of self reliance.

Measurement:
Individuals entering treatment through the new drug court program

7
July 2018

132
Total to date

PHASE 3 OUTCOME

Prepare & connect individuals to income that supports housing.

Measurement:
Individuals employed

106

Through July 2018
(Dignity of Work began Nov. 9, 2017)

For more details, click the buttons below

Updated 8/13/2018

PHASE 1 TRACKING

PHASE 2 TRACKING
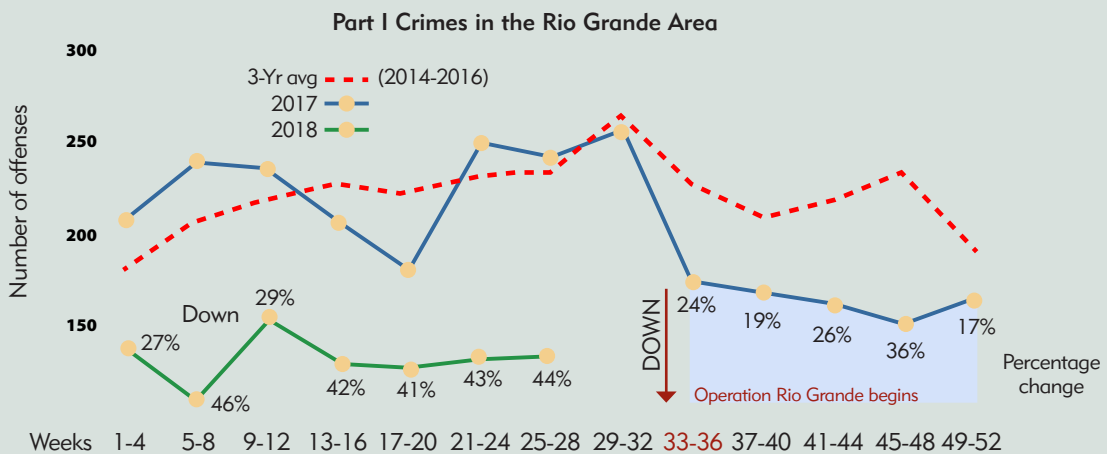
PHASE 3 TRACKING

OPERATION RIO GRANDE
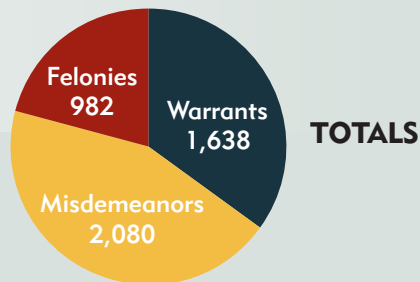
PHASE I TRACKING

Updated 8/13/2018

OVERALL OUTCOME: Improve public safety and order in the Rio Grande area.

MEASUREMENT: Part one offenses (serious/frequent crimes) — comparing the current year to a three-year average. *The figures included in this graph are preliminary figures for general situational awareness and trend purposes only. Figures may change over time with crime classification and area boundaries.*
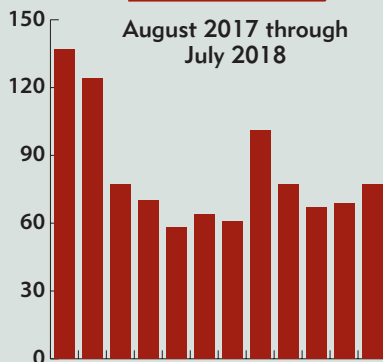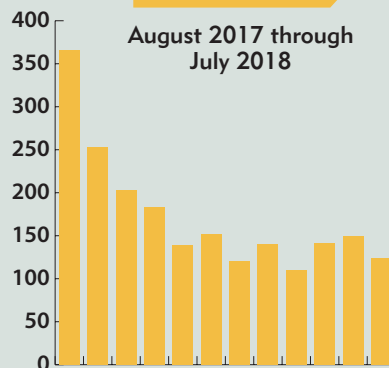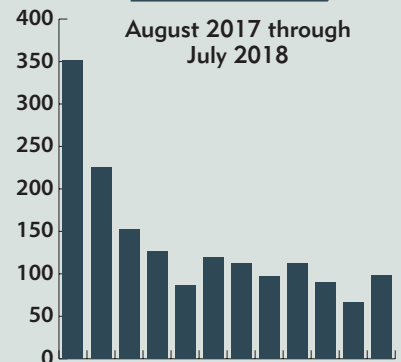
Part I Crimes in the Rio Grande Area

Number of offenses

300
250
200
150

3-Yr avg (2014-2016)
2017
2018

Down
27%   29%
46%   42% 41% 43% 44%

DOWN
24% 19% 26% 36% 17%

Operation Rio Grande begins

Percentage change

Weeks 1-4 5-8 9-12 13-16 17-20 21-24 25-28 29-32 33-36 37-40 41-44 45-48 49-52

ADDITIONAL MEASUREMENTS
ARRESTS

Felonies 982
Warrants 1,638
Misdemeanors 2,080

TOTALS

FELONIES
August 2017 through July 2018

150
120
90
60
30
0

MISDEMEANORS
August 2017 through July 2018

400
350
300
250
200
150
100
50
0

WARRANTS
August 2017 through July 2018

400
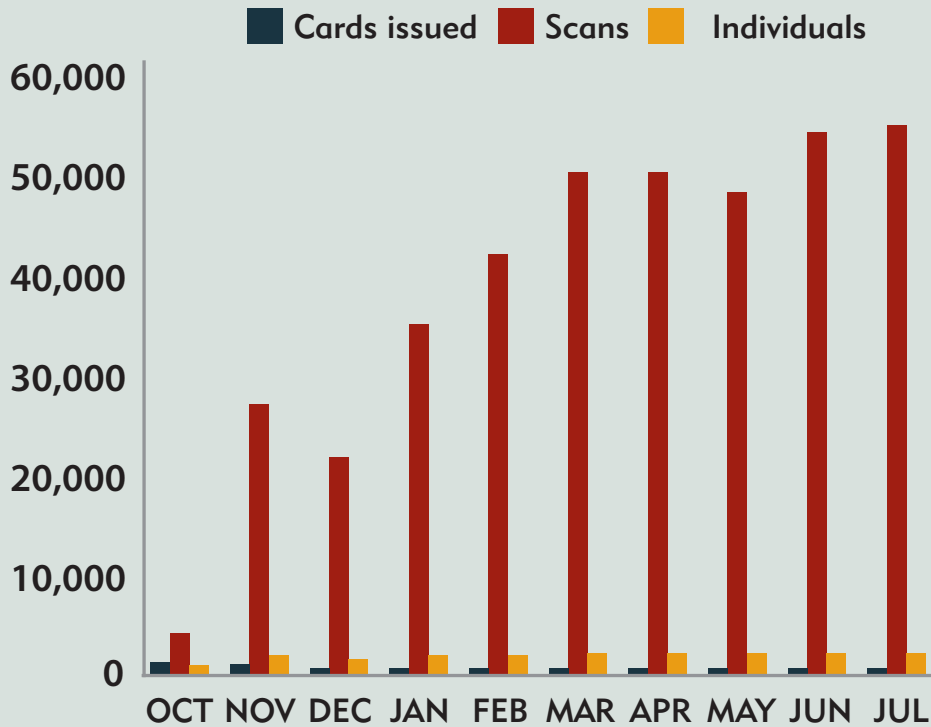350
300
250
200
150
100
50
0

FOR MORE INFORMATION, VISIT WWW.OPERATIONRIOGRANDE.UTAH.GOV

OPERATION RIO GRANDE

Updated 8/13/2018

SAFE SPACE ACTIVITIES

Legend: ■ Cards issued ■ Scans ■ Individuals

Chart y-axis: 60,000 / 50,000 / 40,000 / 30,000 / 20,000 / 10,000 / 0

Chart x-axis months: OCT NOV DEC JAN FEB MAR APR MAY JUN JUL

Cards Issued	
July 2018	
485	
Total since August 14, 2017	
6,445	
397,163 scans / 6,336 individuals	

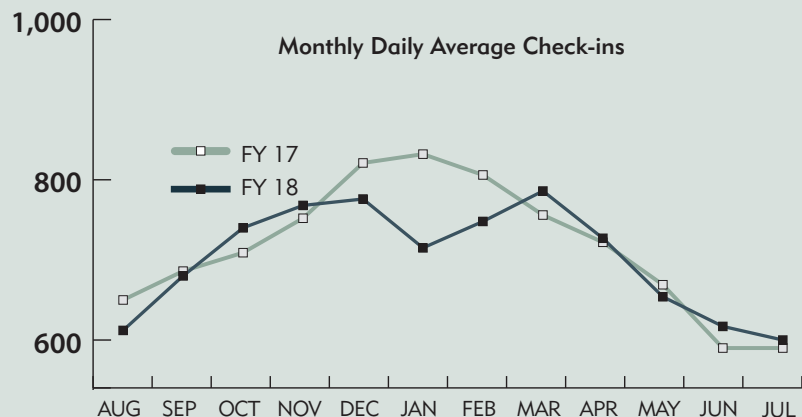| Access Activity	
July 2018	
56,242 scans / 2,312 individuals	
Total since August 14, 2017	
397,163 scans / 6,336 individuals	

DOWNTOWN SHELTER

Average check-ins
Aug. – July

702 FY18
715 FY17

FY 18 = July 2017 through June 2018
FY 17 = July 2016 through June 2017

Monthly Daily Average Check-ins

Legend: □ FY 17 ■ FY 18

Chart y-axis: 1,000 / 800 / 600

Chart x-axis months: AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL

OPERATION RIO GRANDE

PHASE 2 TRACKING

Updated 8/13/2018

OVERALL OUTCOME: Support people struggling with mental illness & drug addiction so they can return to a path of self reliance.

MEASUREMENT: Number of individuals entering into treatment through the new drug court program as a result of Operation Rio Grande. The number is influenced by bed capacity and assessment activities.

ENTERING

25	17	22	7	13	5	1	17	8	10	7
SEP 2017	OCT	NOV	DEC	JAN 2018	FEB	MAR	APR	MAY	JUNE	JULY
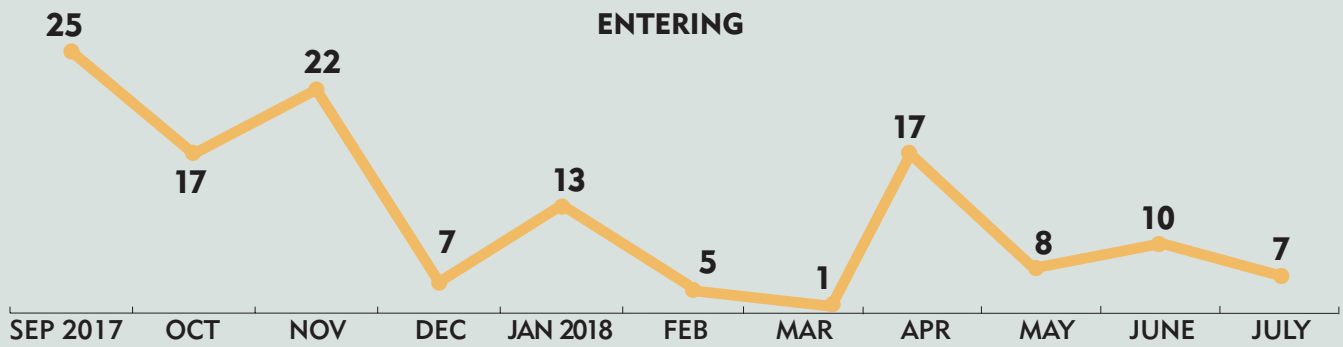
ADDITIONAL MEASUREMENTS

July 2018

0
Beds added

11
Behavioral health assessments

Total since August 14, 2017

243
Beds added

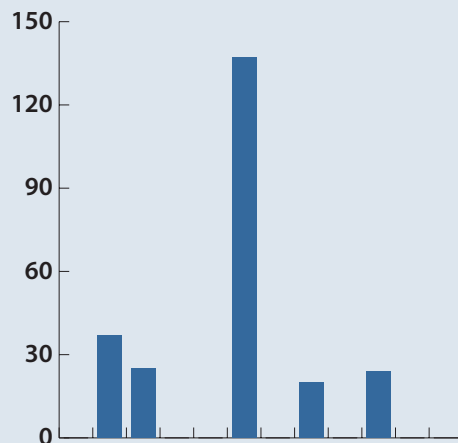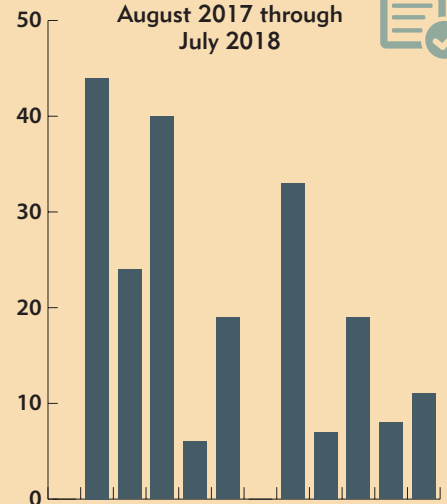**211**
Behavioral health assessments

BEDS ADDED
August 2017 through July 2018

ASSESSMENTS
August 2017 through July 2018

OPERATION RIO GRANDE

PHASE 2 TRACKING

Updated 8/13/2018

DRUG COURT
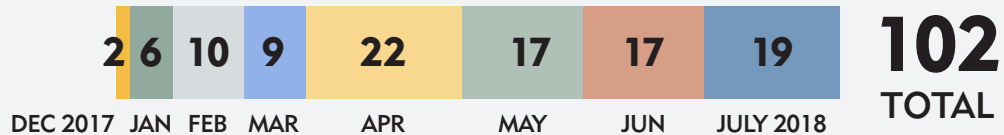
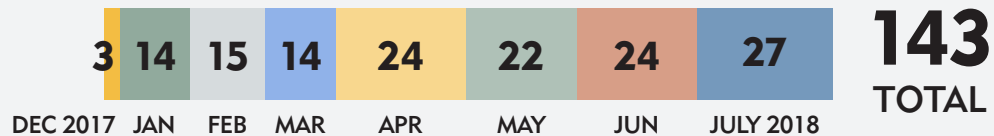Number of individuals who have pled into the program

11	16	25	10	8
SEP 2017	OCT 2017	NOV 2017	DEC 2017	JAN 2018

16	2	8	9	9	2
FEB 2018	MAR 2018	APR 2018	MAY 2018	JUNE 2018	JULY 2018

116 TOTAL

SOBER LIVING

Activity	July 2018	Total since Dec. 2017
Residential beds gained	19	102
Placements	27	143

BEDS GAINED

2	6	10	9	22	17	17	19
DEC 2017	JAN	FEB	MAR	APR	MAY	JUN	JULY 2018

102 TOTAL

PLACEMENTS

3	14	15	14	24	22	24	27
DEC 2017	JAN	FEB	MAR	APR	MAY	JUN	JULY 2018

143 TOTAL

Targeted Adult Medicaid (TAM) Enrollment by Subgroup

Total TAM Enrollment By Month
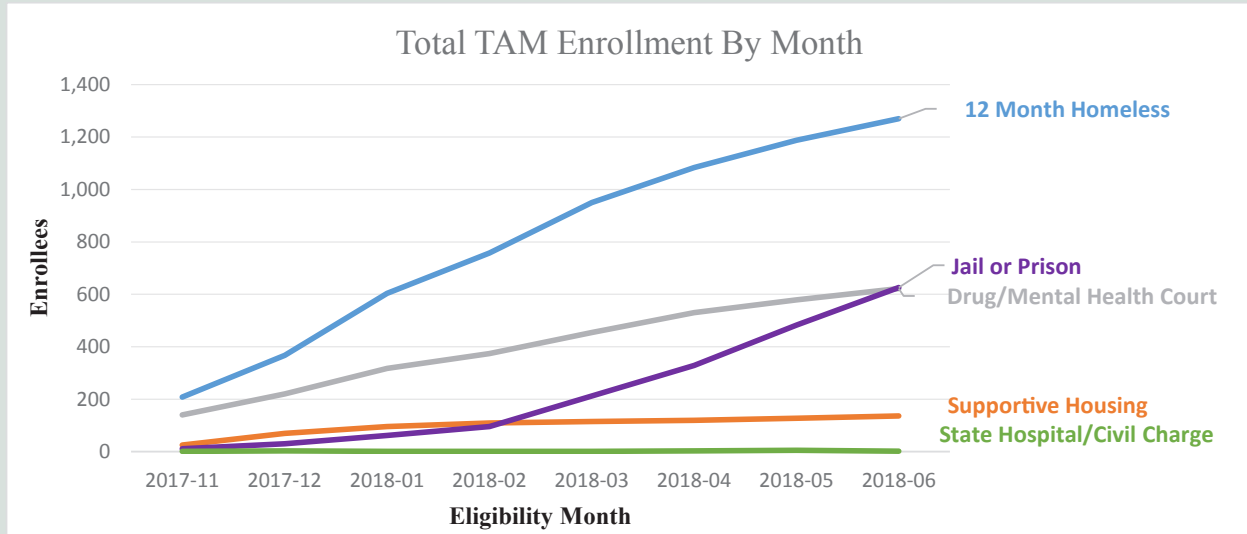
Figure 1

TAM Enrollment by Month

TAM Category	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06
12 Month Homeless	208	367	604	758	950	1,084	1,188	1,270
Supportive Housing	25	70	96	109	115	119	127	136
Drug/Mental Health Court	140	220	317	374	454	530	579	622
Jail or Prison	11	30	62	96	212	329	483	626
State Hospital/Civil Charge	1	3	1	1	1	3	5	2
Total	**385**	**690**	**1,080**	**1,338**	**1,732**	**2,065**	**2,382**	**2,656**

Table 1

Notes:
Enrollment as of July 11, 2018. Enrollment includes retroactive applications processed up to the run date. Enrollment numbers reported here are subject to change with future applications that may include retroactive coverage.

OPERATION RIO GRANDE

PHASE 3 TRACKING

Updated 8/13/2018

OVERALL OUTCOME: Prepare and connect individuals to income that supports housing.

MEASUREMENT: Number of individuals that become employed through Dignity of Work activities and continue their employment over a period of time.

106 Employed — Through July 2018 (Dignity of Work began November 9, 2017)
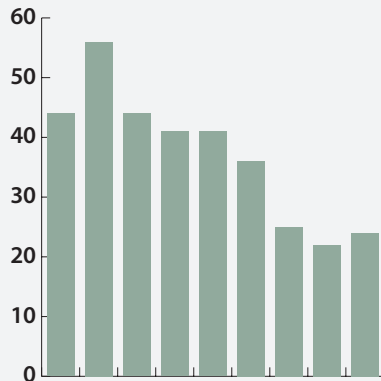
ADDITIONAL MEASUREMENTS

JOB SEEKER

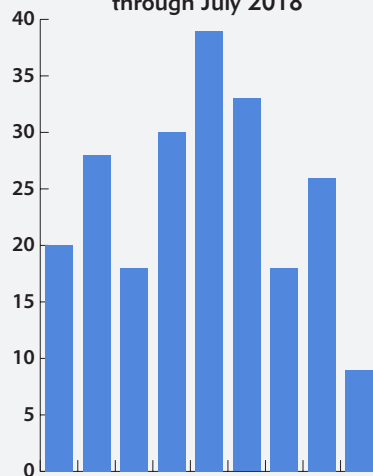| Activity	July 2018	Total since Nov. 9, 2017
Employment Plans	24	333

Employment Plans
November 2017 through July 2018
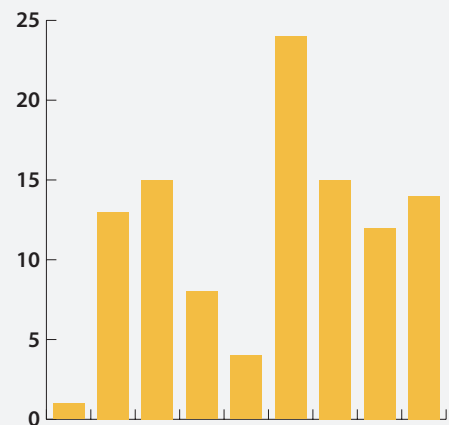
Job Postings
November 2017 through July 2018

Employed
November 2017 through July 2018

DIGNITY OF WORK EMPLOYERS
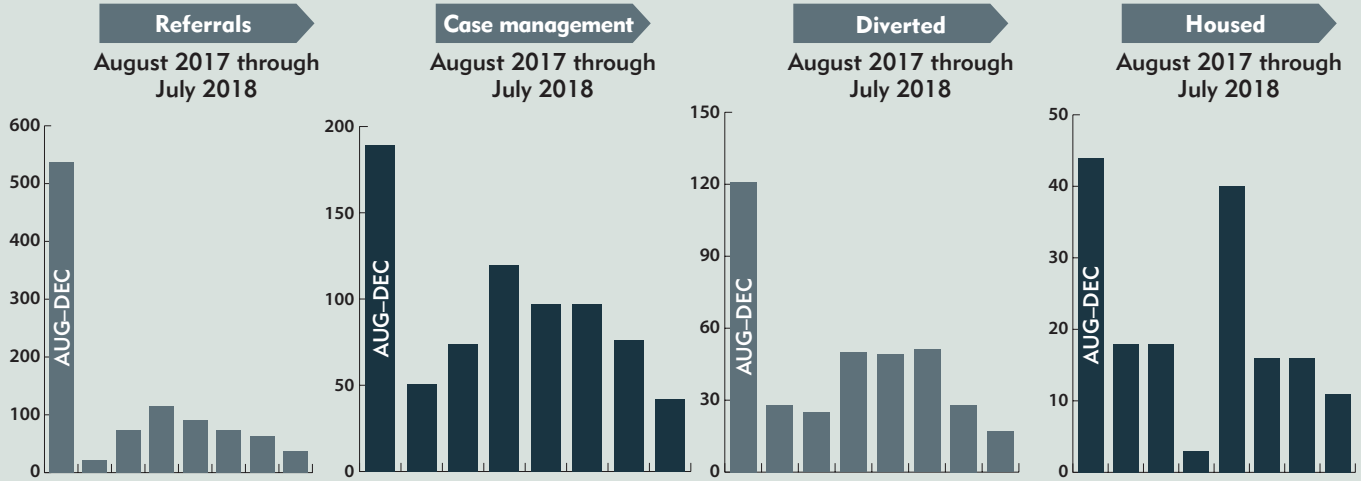
Activity	July 2018	Total since Nov. 9, 2017
Jobs: Postings	9	221

OPERATION RIO GRANDE

PHASE 3 TRACKING

Updated 8/13/2018

SHORT TERM HOUSING

Referrals
August 2017 through July 2018

Case management
August 2017 through July 2018

Diverted
August 2017 through July 2018

Housed
August 2017 through July 2018

HOUSING

Short Term/Diversion (July 2018)			*Long Term Housing Support (July 2018)		
Measure	No. of Individuals	Total Since Aug. 14, 2017	Measure	No. of Individuals	Total Since Aug. 14, 2017
Referrals	38	1,015	Individuals served	80	541
Diverted from emergency shelter	17	369	Individuals housed	20	88
Housed	11	166			
Receiving housing case management	42				

LONG TERM HOUSING

Individuals served
January through July 2018

Individuals housed
January through July 2018